

IMPORTANT! IMPORTANT! IMPORTANT! IMPORTANT!

CUSTOMER SERVICE

Dear Customer

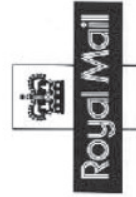
Our appliances are tested to the highest standards before leaving the factory. However, in the unlikely event of your appliance proving to be faulty within two years from the date of purchase, you can return it **free of charge** to our customer service department. A pre-paid label with our address is enclosed. The appliance will be repaired if possible, unless the fault cannot be rectified, in which case the appliance will be replaced.

To qualify for the two year guarantee the appliance must have been used according to the manufacturer's instructions.

If you need to return the appliance, please follow these instructions:

1. Pack the appliance carefully so as to avoid damage in transit (preferably in its original box).
2. Enclose the proof of purchase (e.g. receipt) and the reason why you are returning it.
3. Stick the pre-printed label with your name and address on the package.
4. Take it to the Post Office, who will send it to us free of charge.

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PACKETPOST RETURNS
CONTRACT No.
10122PR2
Postage to be paid at
destination under terms of contract

R2

BSH Home Appliances Ltd
Small Appliance Repair Centre
Grand Union House
Old Wolverton Road
Old Wolverton
Milton Keynes
MK12 5XS

Senders details

Postcode

BRL